

JCC MUSIC LESSON POLICY

This Music Lesson Policy Agreement is made between (guardian name) _____ and the Jewish Community Center of Omaha at 333 S 132nd Street, Omaha, NE 68154 on (date) ____/____/____. Both parties hereby agree to the following terms and conditions:

1. Tuition:

- Payments will be made on a monthly basis.
- These payments will come out automatically with a card on file on the 5th of every month.
- If the card is declined and is not remedied by the 15th of the month there will be a late fee added in the amount of \$25.
- If tuition is not paid by the 5th of the month, the JCC has the option to suspend lessons until balance is paid.
- A \$25 recital fee will be added to your balance the month of recital if the student is participating.
- **Pricing**
 - Members
 - 30 minutes: \$138/mo
 - 45 minutes: \$185/mo
 - 60 minutes: \$250/mo
 - Non Members
 - 30 minutes: \$184/mo
 - 45 minutes: \$250/mo
 - 60 minutes: \$338/mo

2. Attendance:

- Two no-shows in a semester will risk forfeiting your lesson time
- If the student is going to be absent, the student/parent must email by **6:00pm** the day prior of the scheduled lesson **to both** of the following emails in order to not count as a no-show
 - sknauss@jccomaha.org & ekatz@jccomaha.org
 - **Voicemails will not count as a cancelation** as we are not always in the office to receive the message
- You can schedule **one** makeup lesson a month only if notice of your absence is given no less than one week in advance.
- If the JCC cancels a piano lesson, that lesson will be used as credit towards the next month's payment. **No credits will be given for absences.**

3. Absences

- An absence is treated differently than a no-show
 - A no-show is when we receive notice the day of the lesson, or receive no notice at all.
 - An absence is when we receive notice at least one day before the scheduled lesson.
 - Absences will not be counted as one of your no-shows
- **No refunds or credits will be given for absences or no-shows.** You have reserved that time and space for the entire month.
- No lessons will be credited unless canceled by the JCC.
- When committing to lessons, the JCC Performing Arts Department is reserving a specific day/time for you that cannot be filled by other customers/students. Therefore, you are not only paying for each individual lesson that occurs, but for that time slot. Your lesson rate includes all of the following:

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- Reserved time & space for lessons
- Knowledge/expertise of your instructor. We adapt/modify everything we do to meet the individual learning needs, styles, and interests of each student in order to make sure each student has a successful and enjoyable experience
- Instructor preparation for lessons
- A lesson that is engaging, fun, informative and allows the student to gain a lifelong love of music, a means of expressing themselves, and the skills to successfully play

4. Discontinuation of Lessons:

- If a student chooses to discontinue lessons, we must receive a two-week written notification by the 15th of the month
- Failure to notify us by the 15th will result in being charged an early cancelation fee
 - \$55 for members
 - \$72 for non-members

The JCC Performing Arts Department reserves the right to dismiss any students due to frequent absences, disciplinary reasons, overdue tuition payments, and/or non-compliance with our policy.

By signing this policy, I am stating that I understand the terms of this agreement.

Student Name: _____

Guardian Printed Name: _____

Guardian Signature: _____ Date: ____/____/____

Please provide the following contact information: This is who we will be contacting with information regarding scheduling and updates.

Primary email _____

Secondary email _____

Preferred phone number _____